

# Terms and Conditions for Educational Programmes Offered by Mission 21 – Protestant Mission Basel

## 1. Scope

These Terms and Conditions (T&Cs) apply to all educational programmes such as group courses and events run by Mission 21 at the Mission House/Hotel Odelya, externally or online.

Services provided directly by the Hotel Odelya are subject to Hotel Odelya's contractual conditions.

## 2. Booking, registration and confirmation

Group courses are booked by form, email or telephone. The date agreed as per the inquiry and the availability of Mission 21 is confirmed in writing and is, in principle, binding. However, it may be possible to change dates on request.

Registration for online events usually takes place online via the detailed description on the website [www.mission-21.org/en/what-we-do/events/](http://www.mission-21.org/en/what-we-do/events/), by email or via the contact form. Registrations are accepted in the order in which they are received and confirmed by email. Registration becomes binding with the confirmation.

## 3. Confirmation of participation

On request, confirmation of participation at an event can be provided.

## 4. Costs

Costs depend on the educational programme. For events, participation fees are invoiced before the event. For group courses, course fees are invoiced after the event. Invoices issued by us shall be paid in accordance with the instructions, either before the event begins or within 30 days of the invoice date.

## 5. Cancellation or changes by Mission 21

Mission 21 reserves the right to cancel its educational programme at any time. If Mission 21 cancels an educational event or a course, the contracting party or registrees will be contacted without delay. Payments already made will be refunded. Further claims, in particular further claims for damages, are excluded.

## 6. Deregistration by participants and refunds

Deregistration from events by participants must be carried out in writing by post or by email to the registration address. Costs paid will be refunded minus a processing fee. In case of non-attendance without deregistration, full costs are due.

If a course is cancelled, compensation for expenses will be invoiced.

## 7. Data protection

Data entered by participants during registration is handled confidentially. Data is not given to third parties. Online courses may be recorded and made publicly available.

Participants have taken note of the relevant provisions and by participating, agree to the data protection provisions of Mission 21.

[Data protection | Mission 21 \(mission-21.org\)](http://www.mission-21.org)

## 8. Liability and insurance

No liability is assumed for the content shared as part of educational programmes.

No liability is assumed for theft, damage or loss of participants' valuables in the context of educational programmes.

Participants are responsible for insurance in cases of illness, accident and liability.

No liability is assumed for any loss or damage, to the extent that the applicable exclusion is legally permitted.

For programmes with minors, the client ensures that consent has been obtained from the responsible person with parental authority. At least one adult must be present at the course to accompany the group.

#### **9. Applicable law and jurisdiction**

Swiss law applies to any legal disputes arising from educational programmes covered by these T&Cs. The place of jurisdiction is Basel.

Basel, May 2023